



eOneBook content cassette Warranty & Safety Precautions

Warranty Information

1. During the warranty period (one year from the date of purchase), Progress Technologies Inc. will repair or replace, at no charge, the product, or parts of the product, that prove defective or incurs data corruption under normal use following the User's Manual and the Safety Precautions. Customer is responsible for the costs of shipping the product to us and we pay for it on the way back to the customers.
2. After the expiration of the warranty period, if the content cassette cannot be used due to data corruption or loss, customers can replace it with a brand-new one with a 3,000 JPY handling charge. The cassette for replacement will be shipped after the broken cassette returned. Regarding accessories other than the content cassette, if customers wish so, the repair work will be done on them which can be used again after the repair. However, there will be a charge for the repair work. The repair cost will be estimated based on the cost of assessment and repair, parts, and transportation.
3. Even within the warranty period, there will be a charge for the repair service in the following cases.
 - Failure or damage due to incorrect use of the device, or failure or damage due to the user's intent or negligence (external damage due to submergence in water and being dropped, etc.)
 - Failure or damage due to natural disasters including fire, earthquake, flood, etc.
 - In case of loss or theft.
 - Failure or damage when this product is used in a situation other than general household use (for example, long-term use for professional purpose)
 - Exchange of consumable parts.
 - When required information in the warranty document is not filled out or falsified. (However, if it is not filled out, we will repair it for free when you show us a receipt, an invoice or something that can prove the date of purchase and the retailer.)
 - When the warranty document is not supplied.

In case of failure or damage due to duplications or modifications to the product, or repairs or analyzation of its source codes through decompilation, disassembly and reverse-engineering, the repair work may not be done.
4. Please contact our support center for repairs.
5. Keep your original warranty in a secure location, as duplicate warranties will not be issued.

*The personal information you provide us in this warranty will be used for purposes of repairing, inspecting, checking, shipping products, etc.

*This warranty is intended for the free repair service in the terms and conditions described in this document. This warranty does not limit your legal rights. Please contact our support center for a repair service after the warranty period etc.

Safety Precautions

The following warnings and cautions are important in ensuring safe and proper use of the product, preventing physical harm to you or other people and damage to property. See also the operating instructions which are provided with the eOneBook device.

⚠ DANGER indicates matters that may lead to imminent risk of death or serious injury if ignored or incorrectly handled.

- ⊘ Do not use or abandon this product in a high-temperature environment such as next to a fire. Do not put this product in a fire attempt to heat it.**
It may result in fire, explosion, or other dangerous results.

⚠ WARNING indicates matters that may lead to death or serious injury if ignored or incorrectly handled.

- ⊘ Never disassemble or modify this product.**
Touching the internal components is dangerous and may cause a fire or electrical shock.
- ⊘ Keep away from water.**
Water entering inside may result in fire, electrical shock or malfunction.
- ⊘ Do not use at potentially explosive atmosphere.**
Failure to do so could result in fire or explosion.
- ⊘ Keep out of children's reach and sight.**
It might cause an unexpected accident such as swallowing the battery or the small component.
- ⊘ Do not use or store in a location that has excessive dust.**
If used or stored in a such location, dust may enter and cause fire, electric shock or malfunction. If dust accumulates on the battery terminals or in the slot, wipe with a dry soft cloth.

⚠ CAUTION indicates matters that may lead to injury or physical damage if ignored or incorrectly handled.

- ⊘ Do not place a heavy weight on or allow strong impact this product.**
It may cause personal injury or damage to this product.
- ⊘ Do not abandon/store inside of a car in summer, and in a place where temperature or humidity changes excessively.**
It may cause fire or malfunction.
- ⊘ Do not touch terminals of the cassette with your hand or metallic objects. Do not blow on terminals of the slot/cassette.**
It may cause failure, malfunction or fire.
- ⊘ Do not set the content cassette into a slot other than the eOneBook device.**
It may cause malfunction or data corruption.
- ⊘ Do not remove the content cassette before the device closed.**
It could damage the cassette or corrupt the manga data.
- ⊘ Do not remove the batteries before the device closed.**
It could damage the device or corrupt the manga data.
- ⊘ Do not use, abandon or store the device in a place where exposed to electrical noise, strong magnetism or static electricity.**
It may cause malfunction of the device or corrupt the manga data.



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Regardless of the warranty period, Progress Technologies bears no responsibility for losses incurred by the customer from causes which are not the fault of Progress Technologies. Moreover, Progress Technologies shall bear no responsibility for the following:

- A customer's lost opportunities or profit losses caused by a product failure.
- Losses caused by special conditions, regardless of whether or not Progress Technologies could have foreseen those conditions.
- Secondary damage and accident compensation.
- Compensation for damage to items other than the Progress Technologies product.

■ Mandatory actions

- When not using this product for a long time, be sure to remove the batteries to prevent potential damage from battery leakage.
- When this product becomes dirty, wipe with a dry and soft cloth. Do not use solvents such as alcohol or paint thinner.
- When disposing of this product, be sure to remove the batteries and follow the disposal procedures stipulated under the relevant laws and local regulations.
- If a breakdown of other abnormal condition occurs during the use of this product, remove the batteries immediately and contact to the support center.

■ Support Center

Progress Technologies, Inc.

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